

Tuning your Smart Talk digital box



There are two stages to the digital switchover. Your letter will tell you when these two stages take place.

If you are using your digital equipment for the first time please go to Stage 1 of the digital switchover in this guide. Follow these step-by-step instructions to continue watching all TV channels on the date shown in your letter.

If you are currently using your digital equipment to watch TV please go to Stage 2 in this step-by-step guide to retune your equipment on the dates shown in your letter.

Stage 1 of the digital switchover

Stage 1 is when BBC Two becomes digital, all other channels remain the same.

You will need to tune your digital box to receive BBC Two after the digital TV switchover. Simply follow these step-by-step instructions.

Step 1. Turn on your TV. Point the digital remote control towards your new digital box and press the standby button.

If the digital remote control does not work press the 'AV' button on the TV remote control and try again.

Need help? Just call us free on

0800 40 85 935

Please turn the page for the next steps.

Make sure you have followed step 1 on the previous page.

- Step 2.** The first time you switch on your digital box there will be a welcome screen. The set up instructions will be spoken automatically by your digital box. If you don't want this to happen press the 'TF' button on the digital remote control.
- Step 3.** Press the 'OK' button on the digital remote control. Wait for the digital box to start tuning. This may take a few minutes.
- Step 4.** When the digital box has finished tuning it will tell you how many channels it has found.
- Step 5.** Press the 'OK' button on the digital remote control to finish. The channel at the top of the list will be shown. This is usually BBC One. You are now able to watch digital TV using your SmartTalk digital box.

Stage 2 of the digital switchover

Stage 2 is when all channels switch to digital. In order to continue to watch all channels you will have to retune your digital box. You will see a message on your TV screen that will say **“Please press ‘OK’ to re-tune”**. Press **‘OK’** on your digital TV remote and your digital box will retune itself.

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